

Front Porch Crisis Care+

A Mental Health Urgent Care and Crisis Service

Overview

Individuals experiencing an acute mental health situation need access to comfortable, safe, and supportive spaces for care to align with their needs instead of making their first stop at a hospital Emergency Department. This project would provide a safe welcome for therapeutic stabilization utilizing trained professionals and peer specialists, trauma-informed care, and community partnerships.

Summary

The Problem	The Northeast Kingdom does not have a dedicated first responder drop-off location for individuals in non-medical mental health distress other than utilizing hospital emergency departments.
The Solution	Provide persons in distress immediate access to a continuum of crisis response services. Equip individuals with skills that will enable them to minimize or avert future crises.
The Goal	Reduce the number of emergency department visits for people with mental health as their primary concern by providing a welcoming, less restrictive, and safe environment for assessing individuals struggling and bringing quick relief of symptoms.
Individuals Served	<ul style="list-style-type: none">● Open access and immediate response for adults and families experiencing acute mental health situations 24/7● Those seeking help through 911, 988, or hospitals and walk-ins.● Individuals supported by first responders who are in acute mental health distress
Objectives/ Outcomes	<ul style="list-style-type: none">● NEK community access to mental health professionals, 24/7● Immediate relief of symptoms● Reductions in behavioral health challenges● Reduced utilization of Emergency Department/Law Enforcement for behavioral health situations● Access to Peer supports
Why Newport	<ul style="list-style-type: none">● Close proximity to supportive community health partners● Lakemont building meets all the minimum criteria for programming● Fills the GAP in the Crisis Continuum



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